



# Case Study

Client: FibreCycle

## Background

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FibreCycle produces from recycled paper the leading alternate cat litter and small animal bedding product in Australia. This support from pet owners, breeders, veterinarians, pet shops and supermarket chains, has seen FibreCycle evolve from a local Australian business to a worldwide success.

## The Challenge

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FibreCycle have been using SAP Business One for many years and found the ERP to be fantastic for their business. However, they reached a stumble block when they wanted to upgrade to Version 9.x and found that their current Warehouse Management Solution would not support SAP Business One Version 9.1 and that their new requirements to have the EDI information inside SAP Business One could not be fulfilled.

The SAP Business One partner wanted a solution where the EDI information such as SSCC barcode numbers were in the Packaging Slip Object of SAP Business One. This would allow the EDI invoice to be created straight from SAP Business One rather than external Systems.

## The Solution

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Fibrecycle decided on SBO4 PDA from The RIC Group as it was a certified Warehouse Management Solution (WMS) for SAP Business One with version 9.1. Chris Penfold the Chief Financial Officer of Fibrecycle, met with the team at The RIC Group and straight away felt comfortable that their solution could fit the requirements of the WMS Fibrecycle required.

Chris stated "Our requirements had a number of intricacies. There was no opportunity of turning off the old system, and testing the new system for a couple of weeks. The new system had to be right from Go Live. With multiple EDI customers, and multiple parties being involved, The RIC Group always seem to have great understanding of the requirements, which made the team at Fibrecycle feel comfortable."

## The Outcome

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Fibrecycle now has an EDI solution completely integrated within SAP Business One as all EDI orders are imported into SAP Business One seamlessly, and all EDI invoices are produced from SAP Business One. This allows Fibrecycle to have complete up to date reporting and management of EDI processing all from within SAP Business One.

Chris Penfold states "We have successfully gone live with SBO4 PDA software recently with the expected enhancement to our supply chain processing being evident. We have found The RIC Group to be very capable and professional in their implementation of their WMS product at our locations and have always found their team focussed on a solution that is best for our business."

With a completely integrated Warehouse Management Solution with SAP Business One it has allowed all up to date information of sales to be within SAP Business One. This has allowed for easier reporting for the management team, and provides far more flexibility of taking on more EDI traders in the future.